



January 26, 2011

Mr. Steve A. Bobick
Utilitech, Inc.
3020 Penn Avenue
West Lawn, PA 19609

SUBJECT: Utilitech Contract Review

Dear Steve:

I want to take this opportunity to review our working relationship with you and your company. Somehow, I cannot recall exactly when we started working together. I came to The Lutheran Home at Topton in March 1997 and you were already here and working with us. On January 1, 2000, we formed Diakon Lutheran Social Ministries and we continued our close association.

Over the last decade, I have had the pleasure of working with you and your very professional and competent staff. During that time we have come to rely heavily on Utilitech for all of our utility reviews and assessments. Our footprint covers three states and you folks have been able to serve all of our various facilities and programs.

Utilitech has provided valuable services to recover sales tax revenues, assessed our current utility vendors, negotiated significant contracts and helped us to realize considerable savings. Most importantly, we have a comfort level with Utilitech and appreciate your friendly style in working with us. You have treated us as a preferred customer and we have embraced Utilitech as a preferred vendor. Thank you for all you do.

Sincerely,

A handwritten signature in blue ink that reads "Richard L. Benjamin".

Richard L. Benjamin
Executive, Materials Management

Materials Management
One South Home Avenue
Topton, PA 19562

Phone 610.682.1299
Fax 610.682.1598
Toll Free 888.582.2230

www.diakon.org